



NVIDIA DGX Enterprise Services Media Retention Services



Media Retention Services

Media retention services allow NVIDIA DGX A100 and DGX H100 customers to retain eligible components that they cannot relinquish during a return material authorization (RMA) event, due to the possibility of sensitive data being retained within their system memory.

Media Retention Services for NVIDIA® DGX™ include:

- > NVIDIA Solid State Drive Media Retention (SDMR) Service
- > NVIDIA Comprehensive Media Retention (CMR) Service

Service Details

The NVIDIA SDMR Service allows customers to keep their defective SSDs for control over sensitive data. However, this requires an active NVIDIA Enterprise Support Service contract as a prerequisite.

The NVIDIA CMR Service permits customers to keep their defective media for control over sensitive data in all components within the covered system. This also requires an active NVIDIA Enterprise Support Service contract as a prerequisite.

Who Can Purchase NVIDIA DGX Media Retention Services?

NVIDIA DGX customers can purchase DGX Media Retention Services from DGX distributors and authorized DGX NVIDIA Partner Network (NPN) solution providers. However, please note that NVIDIA Media Retention Services are offered at the discretion of each NVIDIA distributor or NPN solution provider.

Questions?

Contact **EnterpriseServices@NVIDIA.com**